

K&H token certificate renewal



Dear Client,

For security reasons, every four years each Electra user is required to renew the K&H Electra token security certificate. The process takes only a few minutes and can be carried out on the www.kh.hu/tokenrenewal website with **system administrator privileges**.

Important information:

- the supported browsers and operating systems are identical to the supported K&H web Electra environment (Internet Explorer, Chrome and Firefox internet browsers and MS Windows operating system)
- if you use Chrome or Firefox browsers, you will need to download additional plugins
- several tokens can be renewed on the same computer. Important: after renewal please **close your browser** before you start to renew the next token!
- 45 days before the certificate expires, a warning message will appear when using the token

Our bank is prepared to support users: dedicated administrators provide assistance to our customers at the K&H Corporate Customer Service to ensure continuous and high quality customer service. We recommend that you read the related documents on our website before you start the renewal sequence.

In case of technical problem, please contact your company's system administrators. If you subsequently fail the certification renewal, please call K&H Corporate Customer Service line at +36 1 468 7777/4 or send e-mail to electra@kh.hu.

Kind regards,
K&H Bank